

Burton Constable Holiday Park Site Rules for Touring, Tents, Pods and Hire Fleet.

The office is open from 0900 to 1700 daily throughout the season, tel 01964 562508. For all non-urgent enquiries requiring Park guidance please email info@burtonconstable.co.uk. For urgent enquiries only, after 10pm please contact Night Security on 07522 214667.

All persons entering the Park are required to observe the following Holiday Park rules, whether owners, users, visitors, contractors or guests. Thank you for observing these rules, your cooperation is much appreciated. Copies are available in reception.

Departures: you must vacate your rental by 10a.m. on the day of departure unless otherwise arranged with Reception.

All dogs must be kept on a lead at all times; any fouling must be cleared up by the dog owners themselves. Any infringement of this will be taken seriously by management as a potential health hazard, and could result in immediate revocation of the dog owner's agreement with the Holiday Park. Dogs must not be taken into the Toilet/Shower Blocks/Laundry Rooms, Lakeside Bar or into the Children's Play Area. The sole exceptions to this restriction are Registered Assistance Dogs.

Barrier keys: for security, safety and risk management purposes, please do not loan your barrier key, nor use it to allow anyone into the Park other than you and those on your booking. This even includes emergency vehicles, for which the Park has a rapid response procedure in place. For similar reasons, please inform Reception if you have mislaid your barrier key as it could be used by another.

Speed limits across the Park (10mph) have been designed expressly with safety in mind. The management reserves the right to revoke the booking of any user on the Park who persists in infringing this.

Motor cycles are only permitted on the BCHP by special signed written permission from the management. Permission holders must keep their written permission safe.

Owners' and visitors' cars must be parked considerately, to allow other cars full access on BCHP roadways, and especially access by emergency vehicles to all pitches.

No work-related vehicles are permitted on the Park. Should Holidayers require use of their work vehicle as their sole method of transport during their stay on the Park, special signed written permission may be given by the management.

No fires, fireworks, open flames or combustible materials may be lit anywhere on the Holiday Park with the exception of barbecues which may be used on hard standing/kept off the grass, and *not emptied into the waste bins or hedgerows or shrubbery.*

The trimming of any hedge or tree is not to be undertaken.

It is expressly forbidden to use the fire extinguishers for any other purpose than to extinguish a fire. Any customer who is aware of either use or misuse of an extinguisher is asked to inform Reception/Night Security as soon as possible.

Excessive noise must be avoided where it affects other Park customers; this includes musical instruments, audio projection etc. Noise must be reduced to a minimum between the hours of 11p.m. and 8a.m. Any reports of infringement will be taken seriously.

The sewerage system must be used for human waste and toilet paper *only*; no 'wipes', feminine hygiene products, nappies, or anything other than biodegradable toilet paper must be flushed. Failure to observe this may have serious implications for the health and safety of all users on the Park. We thank you for your cooperation in this.

Washing lines are prohibited

No firearm or dangerous weapon owned or kept by a customer is allowed on the Park and any observed must be reported to Reception or Night Security immediately.

Ball games or throwing games are encouraged away from pitches and roads: they are welcomed and permitted in the open Recreation Area near the Adventure Playground, with consideration to others.

Roller blades and skateboards are not allowed on the Park

No rental accommodation shall be used to sleep more than the reasonable number of persons; the decision of the health authority, council or other authorised person as to 'reasonable number' shall be final.

Fishing on the Lakes is by permit only. Permits and tickets can be obtained from Reception. Fishing from the Bridge is strictly prohibited, and anyone fishing must hold a current Rod Licence. *Separate Fishing Rules are available from Reception on request.*

SWIMMING IN THE LAKES IS STRICTLY PROHIBITED

Caravans must always face the lake, with jockey wheel securely on the concrete paver (unless otherwise agreed) and *wheels chocked to prevent any forward movement.*

Tents/awnings: only breathable ground sheets are permitted.

Electric hook-ups: PLEASE DO NOT USE DOMESTIC-RATED APPLIANCES. REMEMBER YOUR HOOK-UP IS MAX 10 AMPS. Excess load requiring a call-out may incur a charge. Please do not attempt to repair any Park-owned electrical equipment, but report any urgent fault to Reception or Night Security as applicable.

Whilst reasonable precautions are taken by the management, the management accepts no liability for any injury to any person using the Park, or for any damage to, or loss of, customers' property.

The management reserves the right to refuse admission, or to ask any person to leave the Holiday Park.

No personal post is accepted on the Park

Subletting: No private subletting of any unit or pitch is permitted.

The Park rules are adapted from the National Caravan Council's Code of Practice. These will be used in conjunction with the above to settle all disputes.

The Terms & Conditions of the Booking run alongside the Site Rules and should be observed no less stringently.

Thank you for your cooperation in all these matters.

I confirm that I have read and understood the above **Site Rules** and accept responsibility for adhering to them.

Signed (Customer) Print Sign.....

Print Sign.....

Date

Signed (Burton Constable Holiday Park)

Date